

ATTENDEES

- Cheryl Benjamin
- Bill Burgess
- Jon Gottsegen
- Ivan Weichert
- Kenny Miller (Co-Chair)
- Joe Sewash
- Ian Von Essen (Chair)
- Phillip Henderson
- Vicki Hanson, Pictometry
- Norton Lovold, BullBerry Systems
- Jason Horning, BullBerry Systems
- Scott Sherwood
- Charlie Hickman
- Jim Steil

AGENDA

1. Review & Approve Minutes form Last Meeting
2. State Government 911 survey
 - a. Audience
 - b. Review of Questions
 - c. Integration with GMA
3. Briefing on NAPSG, NENA, and NSGIC Conference Call
4. Discussion of upcoming NG911 NSGIC Midyear Conference
5. Your items

DISCUSSION

1. Review & Approve Minutes form Last Meeting

- Minutes approved

2. State Government 911 survey

- Audience
 - Focus on the PSAP's and State Coordinators (both Statewide 911 Coordinators and NSGIC State Reps)
 - We should encourage the 911 Coordinators and NSGIC Coordinators to work together due to some of the technical issues related to 911 and/or GIS
 - States help create the standards so they should be involved
 - PSAP services include Answering and Dispatching
 - In Maryland funds are only provided for Answering not dispatching
 - In Spokane they only answer the calls and pass the calls to the Police, EMS and Fire dispatchers
 - In some locations, both activities are integrated

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- It's good the group is reaching out to the PSAPs – there are over 8,000 PSAPs listed on the FCC web site – URL below
 - <http://transition.fcc.gov/pshs/services/911-services/enhanced911/psapregistry.html>
 - Should we use the URISA Chapters locally to help with this?
 - They might be able to help summarize the activity in their regions
- Review of Questions
 - Comments are included in the original questions below
 - Ken Miller produced these questions and tried to keep them short and simple
 - Did we capture the essence of GIS and the big issues?
 - Based on the discussion, we may need two sets of questions aimed at the PSAPs and the State Coordinators
 - What was the GIS document mentioned in the last minutes that was found on the NENA site?
 - It was mostly a general background about GIS
 - Have the local chapters of NENA done surveys already – should we reach out to them first? A survey was recently conducted in New York
 - Good question – we probably should
 - The New York chapter is comprised of the County 911 Coordinators that get together and meet 2 times per year
 - They have done a very detailed survey of each of the PSAPs
 - Do we need to know more about organizational information or data needs
 - The questions below might confuse the PSAPs – the goal of the questions is not clear
 - They should be - What do you need for NG, do you know what NG is, if you know but don't have information say it
 - Integration with GMA
 - Bill Burgess suggested that maybe the survey could be integrated with the GIS Inventory since DHS is funding a new Public Safety front-end to the existing online tool.
 - It could be modified to provide an inventory of essential information about the PSAPs.
- 3. Briefing on NAPSG, NENA, and NSGIC Conference Call**
- Ian and & Kenny provided a brief summation of this conference call. Bill Johnson and Gene Trobia are scheduled to attend the summery NENA conference to be held in Southern California.
- 4. Discussion of upcoming NG911 Session at the NSGIC Midyear Meeting**
- Kenny discussed the Tuesday morning session
 - The presentation format will be in the form of ignite sessions, and it will provide local to state to federal perspectives
- 5. Your items**
- Cheryl informed us that she had joined a NENA geospatial standards working group. She's joined it late in their process, but she has put a document together that discusses secondary addressing (e.g. apartment complexes and mobile home parks) and structures that are offset considerable distances from highways that require a secondary access address point on the highway---this document is currently being vetted by NENA.

Information in Red below represents the comments made on the proposed questionnaire during this meeting.

Audience – PSAP Directors, Statewide 911 Coordinators, Statewide GIS Coordinators, Regional and Local GIS Coordinators

Geospatial capabilities that support both answering 911 calls & dispatch operations

1. What mapping data do you believe will be required to support NG911 call taking and dispatching efforts? List all that apply. **This will help determine if they do understand the requirements.**
2. Do you currently have plans at the PSAP level, regional level or statewide level to begin implementation steps to move to NG911? **If they don't have plans, they may not be motivated to answer the remaining questions.**
3. Is your PSAP jurisdiction, a regional group of PSAP's or the entire state considering utilizing a hosted service (that is not part of the PSAP itself) for the map data necessary to support NG911 (outsourced, locally or regionally maintained, etc.)? What decision criteria do you plan to use to make the determination? What information do you need that you don't have to assist with that decision? **This may need an explanation about what a data service is – possibly an * with a paragraph below. Point might be that now everything is on their own servers and in the future, they will be using offsite data. Maybe 'sell' this as they are actually getting some control over other data.**
4. Does your state have a statewide inventory of PSAP boundaries and their current and planned CAD software packages and versions? Who has it? Is it already in GIS (map) form? **Didn't get Kenny's comment.**
5. Is dispatch center street data available to you PSAP routable? **Questions should be vetted first thru a couple of trials.** What level of effort would it take to have this available statewide? **(moved to a state level questionnaire)** How important is this to your PSAP?

(provide sample data sets, matrix of some sort with checkboxes)

- ~~6. Do you know what the mapping needs are for NG911? **Same as number 1.**~~
- ~~7. Do you have any funds available to your PSAP/Dispatch center to prepare for the mapping needs of NG911? Do you think it is sufficient to complete the transition? **Are you funded to maintain your GIS data?. We need to avoid the perception of a funding raid. Do you have a business plan for NG911 data maintenance.**~~
- ~~8. What is the state of address location at the PSAP/dispatch center? What would make the biggest improvement for your center/region/state? **Drop this question. Address point data layers could be asked above in our data matrix question.**~~

Processes, coordination, standards that prop up geospatial capabilities

9. Who maintains/updates map information? ~~List the data maintained.~~ Is it outsourced? Done by the PSAP? By the county? By the State?
- ~~10. What standards, if any, are used for the data? **The CAD vendor standard? Perhaps for a later survey. Should talk to NENA about status of ng911 standards. Maybe NENA will be interested in surveying/educating on their adopted standards?**~~
11. Is the data from the PSAP/Dispatch centers shared with the state? If **Yes** what data is shared, how and who at the state has these data?

For State GIS Coordinators

12. Does your state have a statewide inventory of addressing assignment zones/systems and their geographic extents? Who has it? Is it already in GIS (map) form? **Follow-on questions will help**

us track these individuals down. This is always county entities that do this work in Kansas. Are there other boundaries in large rural areas like a regional situation in Texas? Jason is working with NENA to help define zones so that everyone knows who has the authority to update address information. It is not necessarily related to jurisdictional government boundaries. Is address assignment strictly related to assigning addresses to New Structures? That is inherently a county issue. This is more of an access and control issue. The PSAP is relying on the information being 'good' data. This responsibility can vary from county to county within a state.

Cheryl suggested a Data Category where we provide the survey respondents with a matrix of data layers, Have for 911, Want for 911, Have for NG911, Need for NG911. Replace this matrix for the data questions.