

## **ATTENDEES**

Andy Rowan (Co-chair)  
Bert Granberg  
Bill Burgess  
Cheryl Benjamin  
Ed Arabas  
Ian Von Essen (Co-chair)  
Jim Steil  
Joe Sewash  
Laura Blastic  
Nathan Watermeier

## **AGENDA**

- 1) Review & Approve Minutes form Last Meeting (Notes are Attached)
- 2) Status of NG911WG Session for Annual NSGIC Conference
- 3) Statement of Purpose for PSAP Survey Questions (Document Attached)
  - a. Survey Monkey version of NSGIC NG911 Questionnaire
  - b. <http://www.surveymonkey.com/s/9YY6S8H>
- 4) Discussing Next Steps for NSGIC/NENA Coordination – Cheryl Benjamin
- 5) New Items

## **DISCUSSION**

### **1. Review & Approve Minutes form Last Meeting**

- Any corrections or additions to the minutes of the last meeting?
- None
- Motioned and approved by voice vote

### **2. Discuss NG911WG Session for Annual NSGIC Conference**

- We have the session worked-out at the Conference
- We just need to make sure that speakers are confirmed and informed about how we run the conferences

### **3. Statement of Purpose for PSAP Survey Questions**

- Do we have any comments on this today?
- Nathan (NE) made a PDF of the survey and provided it and the cover letter to his state 911 Council

- They generally seem to be OK with the survey and cover letter
- He provided some minor edits this week
- They have a vendor doing data collection over the next few months with a report to the Legislature in January
- Cheryl talked to Marc Berryman about the survey and the cover letter
- He thought the coordination effort between NSGIC and NENA was a good idea
- NENA has not done a survey like this before
- Cheryl indicated that we want to talk to NENA about implementing this
- He is checking with NENA Leadership
- This is a good opportunity to bring the two groups together
- We should run this past a couple of states first for a reaction
- We should stay away questions about cost (e.g. Q 22 in the existing survey)
- How many PSAPs do we hope to sample?
- This is intended for the states to implement on a state-by-state basis
- Did Utah have a survey originally?
- Not like the NSGIC survey, but they already have good contacts with the major PSAPs (~15 out of 40)
- Survey is aimed at getting the current landscape picture and it needs more detail about future direction
- Each state has its own 'politics' around 911 – each state may need to tweak parts of the survey
- Aren't we ready to go to NENA – it was built on NY, MI, KS experiences. Also reviewed by NE and maybe MD 911 Boards
- Bert - Q6 & 7 – the CAD system is on a different side of the house
- 911 is 'all about' receiving the call and transferring to the appropriate dispatch
- The CAD systems at the Fire and Police are not the same thing
- The NENA Site Structure Address Work Group is looking at the points based on vehicle routing versus who is going to be dispatched
- CPE system is more important to the 911 dispatchers
- Maybe we need to expand the question so it's not just CAD
- We can tweak those questions
- No concern expressed about the cover document
- It will be a dynamic document

#### 4. Discussing Next Steps for NSGIC/NENA Coordination – Cheryl Benjamin

- NENA has a joint committee meeting scheduled for October 9<sup>th</sup>
- Cheryl will provide more background information and meet with them on the survey and cover letter
- One point to work on is trying to keep some subset of the questions consistent nationally

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- We need to know if NENA is OK with this and if they want to modify the questions before we start sending this out
  - The survey may need to be answered by different entities in each PSAP location
  - The MI state coordinator indicated in their cover letter that PSAP responses will probably be required by multiple people.
  - They also went out directly to the GIS Community to let them know what was coming
  - This will probably be needed in most states
  - Who will follow-up with NENA?
  - Burgess will initiate contact after Cheryl approaches them
  - He does not have any technical expertise in this area and will need to bring other committee members in as appropriate

#### **5. New items**

- Bert introduced an Intrado Document which can be found at the following link:
  - <https://docs.google.com/file/d/0BxoOAAQyOvGgaZzFSWXI2eGpTYms/edit>
  - He thought that NSGIC should work on a 2-page version for the State Reps
  - Bert, Ed, Ian and Burgess will work on this document
- During the National Geospatial Advisory Committee meeting last week, Bert briefed the group on NG 9-1-1 issues
  - The discussion evolved to large area contracting to keep the costs down and improve data quality and access
  - The NSGIC representatives indicated that this was an extremely sensitive issue and that NGAC members should not start talking about this outside of the committee
  - We talked about the history on these issues and PSAP and 911 Board funding
  - NGAC members understood the concerns
- A Listserv has been established for the Work Group
  - Anyone wishing to be added should send their E-Mail address to [william.burgess@comcast.net](mailto:william.burgess@comcast.net)
- Ian won't be at the Annual Conference
- Andy has a 7:00 am Breakfast Meeting set for Thursday morning at the Annual Conference
- Are there other documents available for the State Reps?
  - Nothing other than those on the web site and others circulated by Work Group members