

ATTENDEES

- Ed Arabas
- Bill Bates
- Paul Barnes
- Brian Brady
- Bill Burgess
- Will Craig
- Bill Farnsworth
- Bert Granberg
- Craig Johnson
- Kathy Liljequist
- Kenny Miller
- Karen Rogers
- Dan Ross
- Andy Rowan (Co-Chair)
- Joe Sewash
- Jeff Smith
- Sandy Stroud
- Sandy Gilstad
- Tim Trainor
- Ian Von Essen (Co-Chair)
- Nathan Watermeier
- Will Amare
- Jim Lake, Director 911 Center Charleston
- Jack Maguire

AGENDA

No formal agenda was published for this meeting

DISCUSSION

- 1) Meetings are every 2nd Thursday of the Month at 11:00 am EDT
- 2) We created a Top Ten list for State Coordinators and a Survey aimed at State and Local 9-1-1 Officials to determine their readiness and needs for Next Gen 9-1-1
- 3) NSGIC and NENA are working on an MOA to create a more formal working relationship
 - This will provide comp registrations for requested speakers
 - We need to think about a name to suggest to NENA as our POC
 - Try and do this at the next meeting
- 4) What we can do to work better with NENA
 - Participate on work groups

- A recent work group Chaired by Kathy Liljequist had 47% new members when they started
 - Active members on the work group is at about 70 people
 - She was excited to see NSGIC members on this WG
 - Education is the most important thing to do
 - One of the main issues is how critical the data is with regard to keeping it up-to-date on a daily basis
 - Today every system is the same
 - In NG every system could be different as long as it meets standards
 - NENA looks at who provides feedback to them
- 5) It's interesting to see how call centers work
- Is there a timeline for video and text acceptance?
 - No – they are the least of the concerns
 - They need to be able to transfer information across LATTAs first to prevent duplication
 - Text and Video will come with additional software upgrades
 - Dispatchers are actually afraid of text and video because it is information overload
 - The big thing is data transfer
 - Important that we can transfer all of the information that collected when a call is transferred to another call center
 - It's a big thing is that MSAG will go away
 - It was a flat file that will be replaced with GIS files
 - Another big thing is the size of the screen that is limited to 512 characters
 - Automatic locations like ONSTAR are verbal and they are 'stuck' at the original center
 - GIS will allow the information to be coded into the data and transferred
 - Don't want dispatchers triaging the data
 - Ohio is struggling with the same question because some software systems may not be certified to provide these services
 - Being able to provide education on this is critical
 - NENA has suggested language – 'should be compliant with all I3 standards in the future'
 - No way to certify if the vendors really meet these standards
 - NENA did a presentation on walking through an RFP
 - This is a general presentation that Kathy can make available
 - ICE events are collaborative events with the participating vendors where they test interactions between their software systems
 - These are highly confidential meetings and you should check to see if your vendor is participating
 - ICE = Industry Collaborative Event

- Some states are going to wait and see what the other states do – some are going in early with end-to-end solutions
 - These are just uncertain times and people are looking hard at these critical systems
 - However, so many PSAPs can't wait – their equipment is very old and has to be upgraded
 - NG is going to be an expensive solution
- 6) We should think about establishing a relationship with NASNA
- Jim Lake – National Association of State 9-1-1 Administrators
 - They have a visionary plan, but are challenged by funding
- 7) The Committee has focused on how to help State GIOs prepare for and deal with issues like seamless data
- Let us know what we can do in this area
- 8) Maryland is going out with a statewide RFP for implementation of an online text control center and video systems
- TCF and Intrado are the only two that offer this right now
 - They want a consistent implementation in all PSAPs across the state
- 9) Need to get more involved with Laurie Flaherty at USDOT, and with FCC which reports out on 9-1-1 each year
- 10) Sandy Stroud On NG 9-1-1 Data Model Committee
- Would be beneficial to have people with more technical experience working on this model
 - The model document is a baseline for educating local GIS people
 - We should focus on the States in this area
 - NENA only has one national GIS instructor
 - They need more
- 11) The skits like at the midyear were valuable
- 12) Should exchange skits with AZ and combine all of the various pieces
- 13) Should put a couple of things on the whiteboard for the committee and focus on
- What are the next steps for the committee charter
 - Sandy Stroud works on workshops and NSGIC could provide comments
 - She also believes that we should video everything
 - Site structure workshop is scheduled for DC
 - What is left in the data model that 'matters' – this could be a strategy to reengage people
 - There is some back and forth issues between the standards as they develop
 - We should try to get Census staff to visit a PSAP